



RETURNS

NOT QUITE RIGHT? SEND IT BACK, WE'LL SORT IT

FREE RETURNS

Book a collection online through our website **RoosterKit.com**. Free Returns are sent directly to Rooster HQ via our link with Collect+. Login to your account and follow the Collect+ Pickup link on the Order Enquiry page. **This returns service is for UK customers only, the parcel must be under 10kg with max dimensions 60x50x50cm**

collect+
parcels made easy

REFUNDS

Your refund will be applied **within 14 days** of us receiving it and will be issued through the original method of payment.

EXCHANGES

If you require an exchange, fill in the form overleaf with the desired size or colour.

ROOSTER®
F2-F3 Fort Wallington Industrial Estate
Military Road
Fareham
Hampshire
PO16 8TT
United Kingdom

+44 (0)1243 389997
hello@roostersailing.com

For more information please see our full terms and conditions online at [RoosterKit.com](https://www.roosterkit.com)



THE STUFF WE NEED TO KNOW IN ORDER TO PROCESS YOUR RETURN

ORDER REFERENCE NUMBER STARTING WEB OR SO

NAME

CONTACT NUMBER

EMAIL

BILLING ADDRESS

POSTCODE

THE PRODUCT(S)

ITEM	SIZE	REASON CODE

IF REPLACEMENT IS REQUIRED,
INDICATE PREFERRED
SIZE/COLOUR

NB IT CANNOT BE REPLACED WITH A DIFFERENT PRODUCT
ONLY THE SAME PRODUCT OF A DIFFERENT SIZE/COLOUR

IF FAULTY/DAMAGED/OTHER PLEASE SPECIFY HERE

REASON CODES

- 1 NO LONGER REQUIRED
- 2 NOT AS EXPECTED
- 3 TOO BIG
- 4 TOO SMALL
- 5 FAULTY ITEM
(PLEASE SPECIFY)
- 6 OTHER (PLEASE SPECIFY)



ROOSTER®

RETURNS DEPARTMENT

ROOSTER®

F2-F3 Fort Wallington Industrial Estate

Military Road

Fareham

Hampshire

PO16 8TT

United Kingdom

If undelivered, return to: